

## APPLICATION FORM "DROPSHIPPING PROGRAM" SCALA

Company name \_\_\_\_\_

Client number \_\_\_\_\_

Contact person \_\_\_\_\_

**Herewith the above mentioned client of SCALA wants to register her/his company for the Dropshipping Program of SCALA. The following conditions apply in addition to the General Sales and Delivery Terms and Conditions of SCALA.**

### **Criteria for registering as a dropshipping customer:**

- Customer must own an active website, sales only through Amazon, eBay, Facebook and the likes is prohibited;
- A turnover of 1000 Euros is required in the first year, the second calendar year a turnover of at least 1500 Euros is required.

### **SCALA drop shipping service includes the following features:**

- Real time inventory XML-feed with images links;
- Order upload XML-feed;
- Free download of images;
- Order processing within 24 hours on working days (national holiday excepted);
- Orders before 14pm will be shipped on the same day;
- Shipped in neatly packaged boxes;
- Drop-ship courier services via UPS;
- No drop shipping service fee, you only pay for transport.

### **How we process:**

- You receive an order of your customer;
- You enter the order on our website *OR* you use the automatically XML-upload;
- Your order is processed in our system;
- Since we use automated order processing and warehouse systems, we are unable to cancel or modify your order once it has been submitted;
- If we are unable to fulfil your order, you will be notified via email for any item that is out of stock and a credit will be issued to your account. It is your responsibility to contact and credit your customer;
- The package is sent the same day if the order is placed before 14pm;
- The parcel has your name on the internal delivery slips;
- The packages are delivered by UPS, exceptions are possible;
- Delivery is from Monday-Saturday;
- A signature is required in every delivery case;
- We are not accepting returns after the package is delivered at your customer.

**Costs:**

- You just have to pay shipping costs of the country of the recipient;
- The actual costs for undelivered returns are passed on to your account.

**Transport:**

- Transport is calculated on the basis of the transport table as published on the website <https://www.scala-nl.com/delivery>. The country of the recipient's leading.

**Payments and discounts:**

- When clients payment conditions is “pre-payment” the client can choose to hold a deposit. When client has a positive deposit we send the shipment always directly and settle the bill with the credit balance;
- For clients with the conditions “pre-payment” we only send the order when the proforma invoice is paid or when there is a positive credit balance on the deposit;
- For clients with an payment term we send the shipment always directly when the customers has no overdue invoices or an exceeded credit limit;
- Dropship accounts are excluded from order discount.

**Miscellaneous:**

- We are not responsible for any typographical errors or inaccuracies set forth on our website or any documentation. The information, prices, and discounts set forth herein are subject to change.

General Sales and Delivery Terms and Conditions of SCALA are applicable on all our offers and deliveries.

With signing this application form “DROPSHIPPING PROGRAM” you agree the extra conditions for Dropshipping Program.

---

***Print Name***

***Signature***

***Date***